The Massachusetts Bankers Association is pleased to announce the 2015 Spring Fraud and Security Conference, featuring Barry Thompson, C.R.C.M., of the Thompson Group. This full-day program will cover the following topics:

**What the Board of Directors Needs to Know About the Security Function**

Your institution's Security Officer's primary duty is to develop and administer a written Security Program for your institution. “Security” isn’t just about alarms, robbery procedures and filing Suspicious Activity Reports any longer. “Security” has become the term that defines the evolutionary process that provides a safe and secure environment for employees to work — and for customers to do business. “Security” has evolved rapidly from a minimal function into the “Security Department” — a business unit — and the Security Officer is often assigned the responsibility for managing, promoting and protecting the relationships among the five (5) most common, industry-standard areas of exposure, including:

- Employees, insiders and institution-affiliated parties — and their families
- Customers, vendors, third-party service providers — and other persons lawfully on the premises
- Facilities that the institution owns, manages, maintains, leases or controls
- Assets that are both tangible and intangible — and particularly the institution’s image
- Records and documents that exist in all forms — paper and electronic

**Bitcoin and Virtual Currencies**

Virtual currencies are the new frontier for financial institutions! In this session we will define what constitutes a virtual currency and how your institution could become involved with one unknowingly. Bitcoin has taken the financial world by surprise. It originally sold for less than $4.00 a coin and now has traded for over $1,200.00. You will learn about bitcoin miners, electronic wallets and how virtual currencies are traded. Virtual currencies have been declared legal currencies and will have BSA impact on all financial institutions.

**National Security Update!**

New issues have arisen in the last six months like juggling and Open Carry Texas that could cause problems for banks in Massachusetts. This segment contains briefs about new and emerging events that will likely affect the security function at your financial institution.

**Robbery Prevention, Response & Aftermath Techniques for Managers and Executives**

Robbery is one of the most feared crimes. Period. Every financial institution — banks, credit unions and thrifts — must provide both initial and continuing robbery response training for ALL employees. It’s not an option — it’s required by all of the state and federal regulatory agencies. The institution’s Security Director is responsible for developing and managing the institution’s Security Program — and the Security Program must contain policies and procedures that address robberies. The number of robberies increases and decreases in every region of the country — it’s a business cycle. The need for a standardized, comprehensive robbery training program remains constant, however. And a separate robbery training program should be developed for managers and executives — because their duties and responsibilities before, during and after a robbery will likely be different than those of staff and their immediate supervisors. Managers and executives may have to make critical decisions about courses of actions — decisions that staff and supervisors are either unprepared for, or not authorized to make.

**Who Should Attend:**

This is a full-day presentation intended for Board Members, Auditors, Information Security, IT Security, Security Officers, Security Assistant Cashiers, Training Managers, Branch Managers, HR Managers and Compliance Officers. Please route to appropriate departments.

**Featured Speaker:**

**Barry Thompson, C.R.C.M.**

Barry Thompson, the “Fraud Educator”, is the author of 101 Security Tips for The Beginning Security Officer. Barry became a Certified Regulatory Compliance Manager in 1997, after which he served as a security specialist for the former America’s Community Bankers* and as the managing partner for Thompson Consulting Group, LLC. Barry is an instructor for many industry conferences and schools, a contributing writer to Bankers’ Hotline and a security and compliance “guru” for bankersonline.com. Newsweek, Computer World, and other national publications have interviewed him for his expertise.

Barry is an in-demand, internationally-recognized speaker, having made fraud, theft, and security presentations to groups across the country, in Europe, and at the United Nations. Barry has more than three decades of experience in the financial services industry, including having senior management positions at an upstate New York regional bank, and the handling of more than 900 security cases.

Today, his firm focuses primarily on training at national and state conferences and in-house to banks and credit unions, from physical security to computer security. This includes in-depth instruction on identity theft, internal fraud, scams and schemes, conducting investigations, social media, and bank robbery. To date, he has trained more than 35,000 financial professionals—and counting.
2015 Spring Fraud and Security Conference
May 19, 2015 • Sheraton Framingham Hotel & Conference Center
8:30 a.m. Registration • 9:00 a.m Program Begins • 3:30 p.m. Adjourn

Agenda

8:30 a.m. Registration, Coffee and Breakfast Pastries
9:00 a.m. Welcome and Introductions
Ben Craigie, Director of Compliance and Training, Massachusetts Bankers Association
9:05 a.m. What the Board of Directors Needs to Know About the Security Function
Barry Thompson, C.R.C.M.
10:15 a.m. Break
10:30 a.m. Bitcoin and Virtual Currencies
11:45 a.m. Lunch
12:30 p.m. National Security Update!
1:00 p.m. Robbery Prevention, Response & Aftermath Techniques for Managers and Executives
3:30 p.m. Program Adjourns

Directions: 1657 Worcester Road, Framingham, 01701

From East Follow the Massachusetts Turnpike (I-90) West to Exit 12. Bear Left after the toll (turns into Route 9 West towards Framingham). Stay in the right lane. The hotel is the first building on the right.

From North Take Interstate 93 South to Exit 37B (Interstate 95 South/Route 128 South towards Waltham). Follow I-95/Rte. 128 South to Exit 25 (Interstate 90 West/Massachusetts Turnpike). From the Massachusetts Turnpike take Exit 12 and bear left after the toll (turns into Route 9 West towards Framingham). Stay in the right lane. The hotel is the first building on the right.

From West Follow the Massachusetts Turnpike (Interstate 90) East to Exit 12. Bear left after the toll (turns into Route 9 West towards Framingham). Stay in the right lane. The hotel is the first building on the right.

From South Take Interstate 95 North to Exit 6B (Interstate 495 North towards Worcester). Continue on I-495 North for about 25 miles. Take Exit 22 (Massachusetts Turnpike/Interstate 90 East) towards Boston. Follow the Massachusetts Turnpike (I-90) East to Exit 12. Bear left after the toll (turns into Route 9 West towards Framingham). Stay in the right lane. The hotel is the first building on the right.
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Please print or type:

Institution _____________________________________________________________________________________
Billing Address _________________________________________________________________________________
City __________________________ State _____________ Zip Code ____________________________
Telephone ___________________________ FAX __________________________________________________

Please register the following people:

Name                        Nickname for Badge Corporate Title  Email
_____________________________________________________________________________________________
_____________________________________________________________________________________________
_____________________________________________________________________________________________

Registration per person–member: $250.00
Each additional registration from the same bank $195.00 Amount Enclosed $ _____________________
Registration per person–non-member: $375.00
Each additional registration from the same bank $300.00 Amount Enclosed $ _____________________

Three ways to register:

Online: www.massbankers.org
Fax credit card payments to our secure fax line: 617-249-0441. PCI Compliance mandates that payments made by credit card form be faxed, DO NOT EMAIL.
Mail: Send this form with a check to:
Massachusetts Bankers Association-SSC15
One Washington Mall, 8th Floor, Boston, MA 02108-2603

Credit Card
☑ MasterCard ☐ Visa ☐ American Express ☐ Discover Credit Card Amount $__________________

Card Number ______________________________________________________________________________
Expiration Date _____________________ Signature _____________________________________________

Cancellation and refund policy: A $75 per person cancellation fee will be charged. No refunds for cancellations made within three business days of the seminar, whether you register online, fax, email or mail your registration. Substitutions from your bank are encouraged if you are unable to attend. Please note that if you don’t cancel and don’t attend, you are still responsible for payment, however seminar materials will be sent to you. If you faxed or emailed your registration and cancel within three days of the program, you will be invoiced for the entire registration fee.

Application Deadline: To assist us in planning, registrations should be sent as soon as possible but no later than May 12, 2015. Please direct inquiries or cancellation information to Pat Tabolsky, registrar, 617-502-3814, or ptabolsky@massbankers.org.

For faster registration, register on-line at www.massbankers.org. Payment by check must be received by the Association, on or before the seminar date, either by mail or hand-carried to the seminar.