MBA Virtual Regional Meeting Polling Results
What issues have been the most challenging for your bank to address during the last 8 weeks?

- HR: 27%
- Operational: 31%
- Technology: 14%
- Regulatory: 14%
- Other: 14%

(MBA Bankers Association)
As Governor Baker begins to release plans to reopen Massachusetts, does your bank anticipate?
How many branches do you plan to close due to the pandemic?

- Zero: 84%
- One: 9%
- Two: 2%
- Three (+): 5%
Do you plan to continue supporting a remote workforce or modified operations after the pandemic?

Yes 87%
No 9%
Previous 2%
Other 2%

Massachusetts Bankers Association