Dear (XFULLNAME1),

Like you, we’re monitoring the spread of COVID-19, which continues to be a growing concern in our community. If you’re experiencing a financial hardship at this time, or simply need extra cash to get through the next few months, consider Skip-A-Payment on your YourFI Name auto or installment loan (real estate loans, credit cards and lines of credit are not eligible).

Using the Skip-A-Payment option is a way to protect your good credit and give you extra cash to pay for the things you need right now. Please note that you will pay a $50 processing fee, and interest will continue to accrue on the payment you skip. (Read the back of this letter for more details.)

If the coronavirus situation has negatively impacted you, there may be other ways we can help as well. Please contact our Customer Service Center at XXX-XXX-XXXX during regular business hours.

Sincerely,

[Signature Name]
Signatory Name
Signatory Title

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Reduce your Financial Stress in Three Easy Steps:

1. Choose which month you want to skip your payment, and

2. Contact our Customer Service Center at XXX-XXX-XXXX OR

3. Bring your completed coupon to any YourFI Name drive-thru location.

Offer expires Month XX, 20XX.

Yes, I want to Skip-A-Payment!

Payment to skip (circle one): Month Month Month

Loan type: ___________________________ Account number: ___________________________

Signature: ___________________________

Offer expires Month XX, 20XX.

Please read reverse for complete details on the YourFI Name Skip-A-Payment option.
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