

Blue Cross Blue Shield Global Traveler Companion

INTERNATIONAL HEALTH COVERAGE THAT GOES WITH YOU WHEN
YOU TRAVEL OUTSIDE THE U.S.

When you or your covered dependents travel outside the U.S. for any reason, you'll have the protection and peace of mind of **Blue Cross Blue Shield Global Traveler Companion**—comprehensive international coverage, 24/7/365 support and convenient digital resources, brought to you by the international healthcare experts at GeoBlue®. GeoBlue is part of the Blue Cross® Blue Shield® family, so you can be sure that you are getting the best access to the right care at the right time. **This plan was purchased by your employer so it is available at no additional cost to you.**

GET TO KNOW YOUR PLAN

Here is a brief summary of the benefits included in your plan:



Coverage for employees with a Blue Cross and/or Blue Shield Plan and their covered dependents, even when traveling separately



Coverage for business or leisure travel outside the U.S.



Pre-departure program for health guidance before you travel



Global TeleMD™ telemedicine services available at no cost



Coverage for illness and injuries while traveling, including doctor visits, in-patient and out-patient services



Coverage for medically necessary prescription medication resulting from an illness or injury while traveling



Coverage for dental care for injuries or sudden onset of pain



Coverage for medically necessary evacuation and repatriation



Accidental death and dismemberment (AD&D) coverage



Emergency bedside visit from a family member or a loved one



Convenient digital tools and resources



24/7/365 support from global health and safety experts



For a detailed plan description, consult your Blue Cross Blue Shield Global Traveler Companion member guide (provided by your employer), view the certificate posted on the Member Hub or call GeoBlue customer service with any benefit questions.

Group Access Code: QHG9999MABAN

Tips for a Successful Journey

BEFORE YOU TRAVEL

Download the Apps and Register

First, the GeoBlue mobile app

1.



Second, the Global TeleMD app

2.



Enter your employer's Group Access Code (on the front of this flyer and your member guide) when prompted on each app.

For the GeoBlue app, enter your subscriber policy number from your domestic Blue Cross and/or Blue Shield member ID card. Include both the letters and numbers exactly as they appear.

For the Global TeleMD app, only your Group Access Code is needed.

Important Tips!

- You must register for the GeoBlue mobile app before the Global TeleMD app
- Be sure to use the same email to register for both apps
- **For the GeoBlue app**, if you are registering a dependent, enter both the subscriber's and dependent's policy number

When calling GeoBlue for service, questions or assistance of any kind, please always be sure to let them know you are a BCBS Global Traveler Companion member.

ACCESSING CARE

If it's a non-emergency, such as a sore throat, skin rash, or you are experiencing COVID-like symptoms, use the **Global TeleMD** telehealth app to speak with a doctor by phone or video from your location. There is no cost to use this service.

If you prefer to see a doctor in person, use the **GeoBlue mobile app** or log in to the Member Hub at www.geo-blue.com to find a provider near your location.

If it is a true medical emergency, go to the nearest hospital then contact GeoBlue when you are able. You can also find nearby hospitals through the GeoBlue mobile app and on the Member Hub as well.

To request direct payment to the provider so you don't have to pay upfront and claim for reimbursement

- Call **1-484-679-6770**
- You will be asked to confirm your Group Access Code or company name. Be sure to also let them know you are a Global Traveler Companion member.

This benefit is available to you and your dependents if you are enrolled in medical coverage with a Blue Cross and/or Blue Shield plan through your employer. If you or one of your dependents does not have Blue Cross and/or Blue Shield medical coverage, you can purchase an individual travel medical policy at go.geobluetravelinsurance.com



Questions?

Contact GeoBlue customer service

Outside the U.S. call **+1-610-263-2000**

Inside the U.S. call **1-833-511-4760**

customerservice@geo-blue.com

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healthcare experts at

GeoBlue