

Mass Bankers Connect Conference Agenda

Compliance Track

- 8:00 AM** **Registration | Breakfast**
- 8:30 AM** **Welcome & Opening Remarks**
- 8:35 AM** **The Future Community Bank**
Ben Crowley, Wolf & Company P.C.
- 9:35 AM** **Coffee Break | Networking with Exhibitors**
- 10:15 AM** **Key Regulatory Developments in Banking for 2026**
Brendan Clegg, Luse Gorman
- 11:15 AM** **Reclaiming Trust, Data, and Direction in Community Banking**
Joe McMann, Verapath
- 12:15 PM** **Lunch | Networking with Exhibitors**
- 1:15 PM** **Rethinking Customer Trust in the Face of Organized Fraud and Scams**
Meghan Sutherland, FiVerity
- 2:30 PM** **Compliance Management Systems in 2026: Steady Hands in a Noisy World**
Deborah Stephenson, Sentry Advisors
- 3:30 PM** **Closing Comments & Raffle**



Mass Bankers Connect Conference Agenda

Human Resources Track

- 8:00 AM** **Registration | Breakfast**
- 8:30 AM** **Welcome & Opening Remarks**
- 8:35 AM** **The Future Community Bank**
Ben Crowley, Wolf & Company P.C.
- 9:35 AM** **Coffee Break | Networking with Exhibitors**
- 10:15 AM** **The Future of Work: AI in Action**
Angela Cheng-Cimini, The Chronicle of Philanthropy
- 11:15 AM** **Stop Telling. Start Developing: The Leadership Shift That Builds Stronger, More Capable Teams**
Wendy Bryan, Forward Focused Business Advisors
- 12:15 PM** **Lunch | Networking with Exhibitors**
- 1:15 PM** **Rethinking Customer Trust in the Face of Organized Fraud and Scams**
Meghan Sutherland, FiVerity
- 2:30 PM** **Time Management: Communicate, Prioritize, Perform**
Donna Rustigian Mac, iVoice Communication
- 3:30 PM** **Closing Comments & Raffle**



Mass Bankers Connect Conference Agenda

IT & Innovation Track

- 8:00 AM** **Registration | Breakfast**
- 8:30 AM** **Welcome & Opening Remarks**
- 8:35 AM** **The Future Community Bank**
Ben Crowley, Wolf & Company P.C.
- 9:35 AM** **Coffee Break | Networking with Exhibitors**
- 10:15 AM** **Road Mapping Practical Value from AI, and LLMs**
Pasquale Lapomarda, Arkatechture
- 11:15 AM** **Deeper Insights: The Technology Behind FiVerity's Unified Intelligence Platform**
Meghan Sutherland, FiVerity
- 12:15 PM** **Lunch | Networking with Exhibitors**
- 1:15 PM** **Rethinking Customer Trust in the Face of Organized Fraud and Scams**
Meghan Sutherland, FiVerity
- 2:30 PM** **Responsible AI and Governance Planning**
Speaker TBD, iuvo Technologies
- 3:30 PM** **Closing Comments & Raffle**



Mass Bankers Connect Conference Agenda

Marketing Track

- 8:00 AM** **Registration | Breakfast**
- 8:30 AM** **Welcome & Opening Remarks**
- 8:35 AM** **The Future Community Bank**
Ben Crowley, Wolf & Company P.C.
- 9:35 AM** **Coffee Break | Networking with Exhibitors**
- 10:15 AM** **Building Customer Trust: A Hands-On Fraud Awareness Campaign Workshop**
Dan Szabo, eFraud Prevention
- 11:15 AM** **Fraud Campaign Workshop Continued**
Dan Szabo, eFraud Prevention
- 12:15 PM** **Lunch | Networking with Exhibitors**
- 1:15 PM** **Rethinking Customer Trust in the Face of Organized Fraud and Scams**
Meghan Sutherland, FiVerity
- 2:30 PM** **Marketing that Moves the Needle: A Peer Exchange**
A Networking Session, led by Shelley Regin, Country Bank and joined by Jody Guetter, SRM Corp and Kerri Madnick, Middlesex Savings Bank
- 3:30 PM** **Closing Comments & Raffle**



Mass Bankers Connect Conference Agenda

Retail Banking Track

- 8:00 AM** **Registration | Breakfast**
- 8:30 AM** **Welcome & Opening Remarks**
- 8:35 AM** **The Future Community Bank**
Ben Crowley, Wolf & Company P.C.
- 9:35 AM** **Coffee Break | Networking with Exhibitors**
- 10:15 AM** **The Dollar's Digital Doppelganger**
James White, Engage fi
- 11:15 AM** **Surging Fraud and Billions Lost: Solving the Positive Pay Adoption Crisis**
Steve Dow, Monit
- 12:15 PM** **Lunch | Networking with Exhibitors**
- 1:15 PM** **Rethinking Customer Trust in the Face of Organized Fraud and Scams**
Meghan Sutherland, FiVerity
- 2:30 PM** **The Bank Innovation Maturity Index and the End of Innovation Theater**
Steve Dorval and Ben Craigie, Mass Bankers Association
- 3:30 PM** **Closing Comments & Raffle**



Mass Bankers Connect Conference Agenda

Security & Loss Prevention Track

- 8:00 AM** **Registration | Breakfast**
- 8:30 AM** **Welcome & Opening Remarks**
- 8:35 AM** **The Future Community Bank**
Ben Crowley, Wolf & Company P.C.
- 9:35 AM** **Coffee Break | Networking with Exhibitors**
- 10:15 AM** **The Surveillance Toolbox – Don't Overlook Your Best Digital Tools**
Joyce LaFond, American Alarm
- 11:15 AM** **LE Updates on ATM Burglaries and Jackpotting**
FBI Boston Violent Crimes Task Force
- 12:15 PM** **Lunch | Networking with Exhibitors**
- 1:15 PM** **Rethinking Customer Trust in the Face of Organized Fraud and Scams**
Meghan Sutherland, FiVerity
- 2:30 PM** **The Maturity Inflection Points That Build Cyber Resilience**
Speaker TBD, N-Able and EOS Systems
- 3:30 PM** **Closing Comments & Raffle**

